

Q2 2013 Results

Lisbon, July 30th 2013



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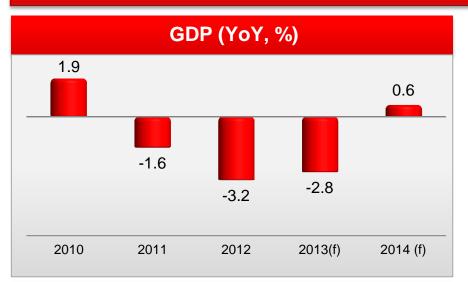
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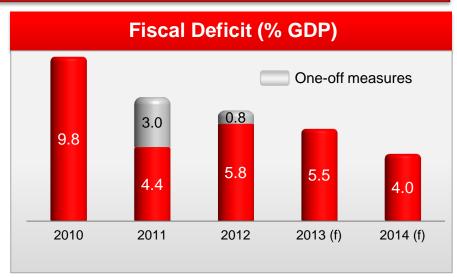


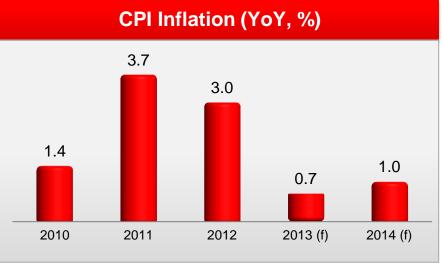
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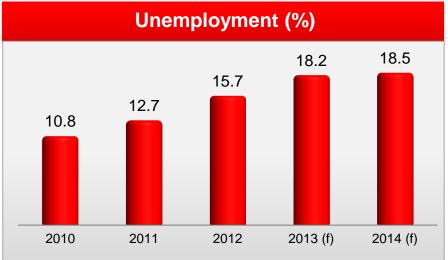
# Portugal: Macroeconomic Outlook

### Overall economic conditions remain weak and subject to high uncertainty





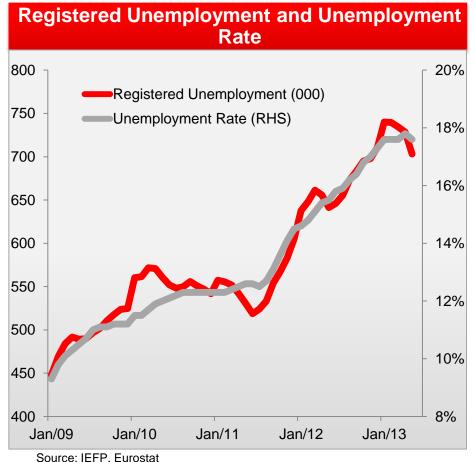


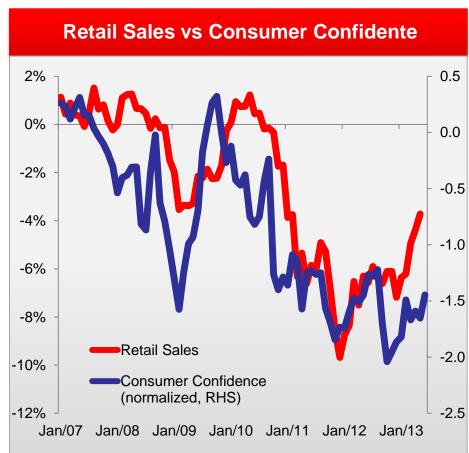




### **Macroeconomic Outlook**

The most recent data point to a slight improvement of conditions in domestic demand. Unemployment has receded slightly from the recent maxima, while retail sales are falling at a slower pace, in line with the pick-up in confidence



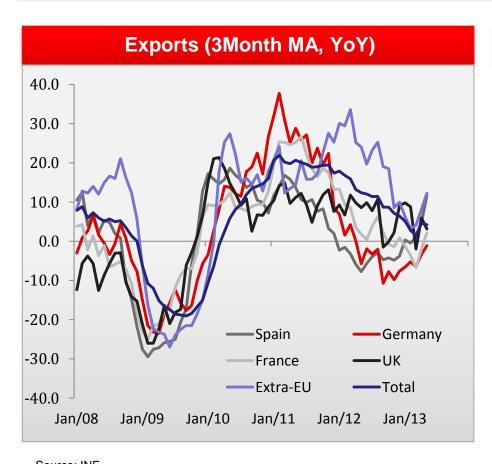


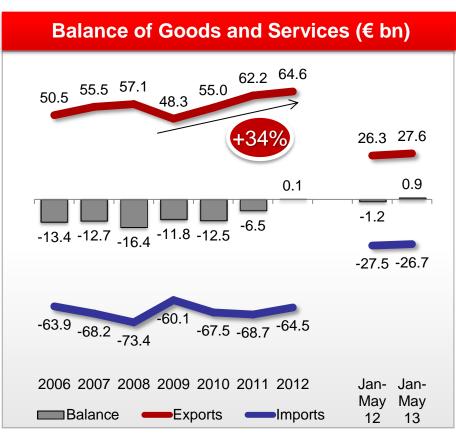
Source: Banco de Portugal



### **Macroeconomic Outlook**

External demand continues to surprise on the upside, with exports accelerating in 2Q2013. Until May, the surplus in the balance of goods and services has increased to almost €1bn



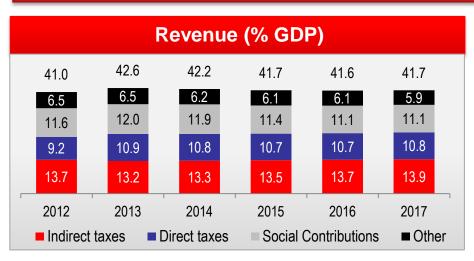


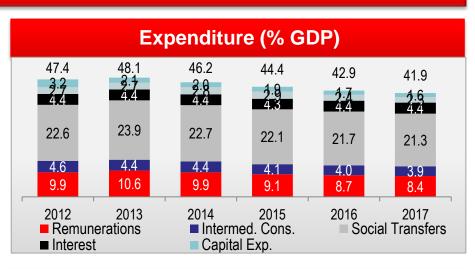
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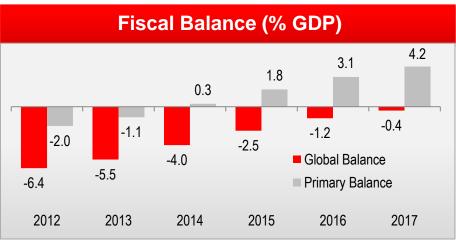


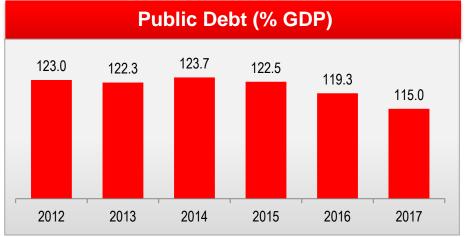
### **Macroeconomic Outlook**

The Government has presented its strategy to bring down the fiscal deficit and ensure a sustained reduction of public debt







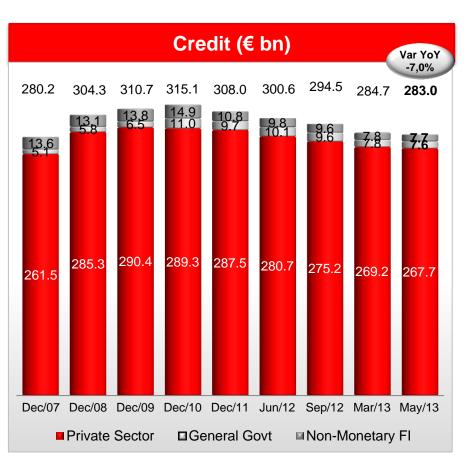


Source: Ministry of Finance



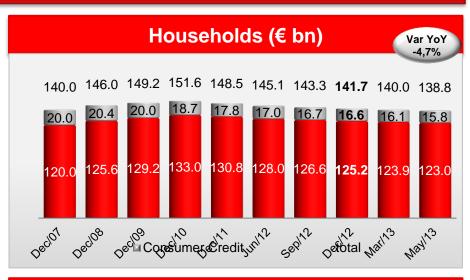
# Financial System: Credit to the private sector

The pace of reduction of loans to the corporate sector is slowing



Private Sector includes Households and Non-financial corporates (including commercial paper)

Source: Bank of Portugal, Santander Totta

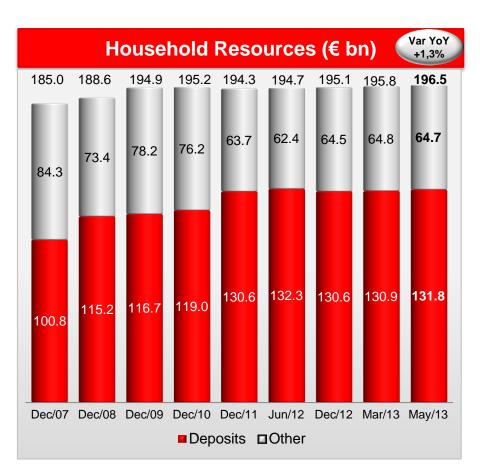






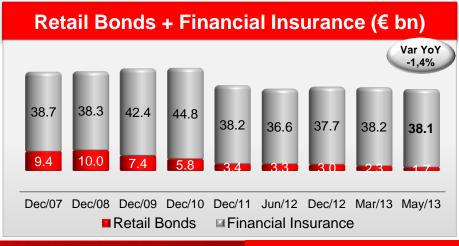
# Financial System: Resources from households

Deposits continue to grow, in line with the increase in households' savings rate



Other includes Mutual Funds, Retail Bonds and Financial Insurance Source: Bank of Portugal, APFIPP, Santander Totta







### **Conclusions**

#### **Economic conditions likely improved in 2Q**

- Economic data point to a mild improvement in activity in 2Q, following several quarters of contractions. The economy may be bottoming, albeit at subdued levels. Private consumption and investment may have recovered somewhat, while external demand has picked up at a faster pace.
- Nevertheless, the overall trend for the full year remains broadly unchanged, with GDP still expected to contract around 2,8%, and unemployment poised to increase to above 18%.

# Political uncertainty increased, but focus remains on concluding the Adjustment Program

- Following the resignation of Finance Minister Gaspar, there was a divide between PSD and CDP, the two coalition parties.
- The call by the President for a "national salvation" agreement between the current ruling parties and PS (the three parties which signed the MoU) to conclude the Program and ensure a quiet transition to market access ended without an understanding.
- As such, the President has reaffirmed the Government keeps all powers and legitimacy to conclude the legislature and approved the reshuffling agreed between the two parties in the coalition.

### Fiscal strategy aims to bring down the fiscal deficit to 0,2% of GDP in 2016

The reduction in the fiscal deficit is to be achieved by further expenditure cuts, as requested by the Troika following the 7<sup>th</sup> review. The Government is yet to fully detail its script to reform the State, but initial measures aim to reduce the size of the Civil Service, as well as to curb social transfers, by means of reviewing the Public Pension Fund (which is more generous than Social Security).



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### **Our Franchise**

### Santander Totta is the 3<sup>rd</sup> private bank in domestic activity by total assets

#### **Santander Totta branches**



EUR million	Jun 13	Mkt. Share*
Loans	26,263	9.6%
Deposits	23,577	10.1%
<b>Total Resources</b>	28,131	10.2%
Pension Funds	768	5.5%
Attributable Profit	46	

Branches	651	<b>11.0%</b> (APB)
Employees	5,636	

<sup>(\*)</sup> As at Mar/13 (activity in Portugal)

<sup>(\*\*)</sup> Includes guarantees

# **Business: loans performance**

Loans in all segments continue to fall YoY but loans to corporates and larges corporates stabilized vs the previous quarter



	Jun/13 Volume (Mn Eur)	% Var.2013/2012
Individuals	17,481	-3.5%
from which		
Mortgage	15,536	-3.0%
Consumer credit	1,404	-5.6%
Corporates	8,464	-10.9%
from which		
Small business	2,898	-15.7%
Corporates	3,762	-11.5%
Large corporates	1,804	-0.7%
Total	26,263	-6.6%

Note: The loan figures don't include commercial paper that increased 26% yoy

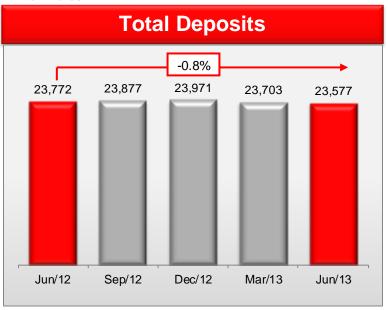


<sup>(\*)</sup> Includes: gross credit, securitizations and guarantees.

# **Business:** customer funds performance

### Despite a slight reduction in deposits, BST has gained market share





	Jun/13 Volume (Mn Eur)	% Var.2013/2012
Customer deposits	23,577	-0.8%
Securities	2,396	-38.5%
Retail	312	-25.7%
EMTN's and others	2,084	-28.2%
Mutual funds and Pension Funds	2,158	-4.7%
Total	28,131	-6.0%
Total Resources (without EMTN's and others)	26,047	-0.3%

# **Business: market share dynamics**

Market share	Mar13 share, %	chg., pp 13/12
Loans to individuals	12.4%	+0.1
Mortgage credit (production)	13.7%	+0.4
Mortgage credit (stock)	12.9%	+0.2
Consumer credit	8.4%	-0.5
Loans to corporates	6.5%	+0.0
Credit cards	9.3%	-0.1
Total Loans	9.6%	+0.2
Deposits	10.1%	+0.8
Deposits + Invest. Funds	10.1%	+0.6
Insurance (stock)	11.3%	-1.2

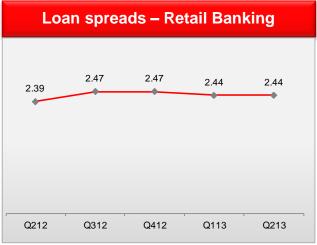
Source: Bank of Portugal - Monetary Statistics - activity in Portugal



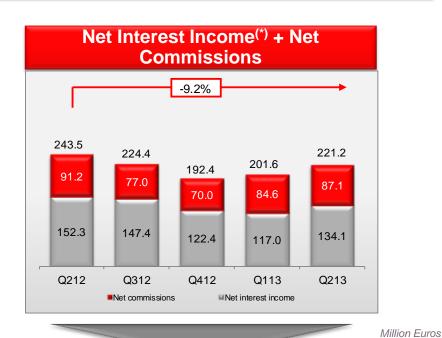
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### Results: net interest income vs commissions

Net interest income improved over last quarter reflecting lower cost of funding





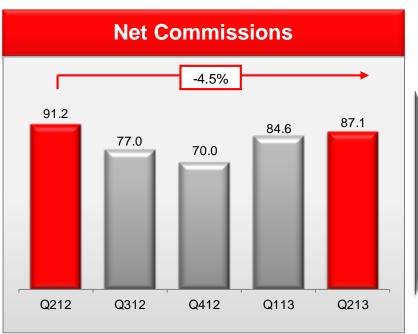


	Volume	Volume (Mn Eur)	
	Jun/13	Jun/12	% Var.2013/2012
Net interest income	251.2	299.8	-16.2%
Net commissions	171.7	181.4	-5.4%
Total	422.9	491.2	_12 10/

### **Results: commissions**

# Despite the YoY reduction, commissions increased in the last two quarters mainly due to GBM

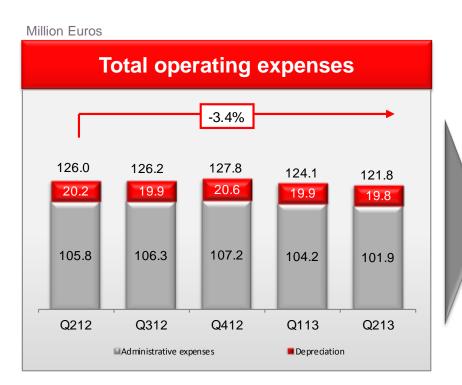
#### Million Euros

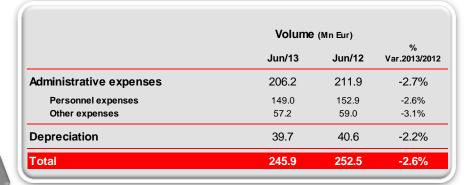


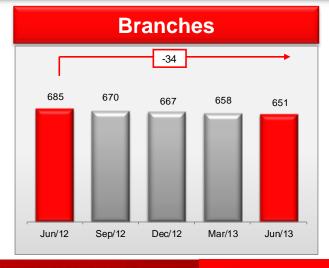
	Volume	%	
	Jun/13	Jun/12	Var.2013/2012
Credit	30.2	34.1	-11.4%
Credit cards	26.2	31.2	-16.2%
Mutual funds / Asset management	14.1	13.7	+2.7%
Insurance	45.9	51.3	-10.4%
Other	22.2	22.6	-1.6%
Commercial banking	138.7	152.9	-9.3%
GBM	39.6	37.0	+6.9%
Other	(6.5)	(8.5)	-23.8%
Total	171.7	181.4	-5.3%

# Results: administrative expenses and depreciation

### Operating expenses maintain its downward trend

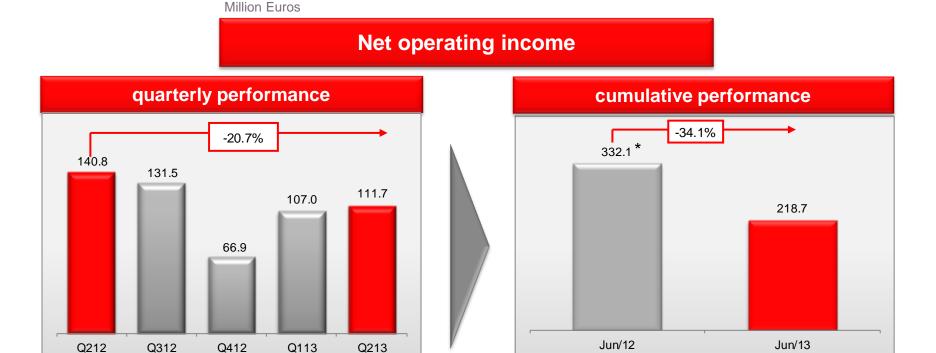






# Results: net operating income

Net operating income evolved favourabily in the last two quarters with higher gross income and lower operating expenses





<sup>\*</sup> Includes gains in the securitization tender-offers